Question: Please describe something about this doctor or health care provider that delighted or disappointed you.

VERNA R. PORTER, MD

(Neurology)

Verbatim comments from your patients completing the Patient Experience Survey

July 2017 - June 2018

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	or disappointed you.

Visit Date	Verbatim
2017-07-10	The way she treat me that was very good.
2017-08-16	She listens carefully and she explains clearly.
2017-09-29	Consummate professional. Always prepared. Always answered all the questions. Great diagnostician. Great follow up.
2017-12-06	They spent much time working on me.
2017-12-08	Is very clear in her explanations.
2017-12-14	She spent a very nice amount of time with me, never making me feel rushed.
2017-12-19	The doctor is well educated, kind and helpful.
2017-12-19	She's a very good listener.
2018-01-18	The knowledge that she appeared to have. She gave me a brief test. I wanted her opinion and advice from the knowledge she had and that's what I felt I received.
2018-02-14	He would spend time, and he would listen and also give advice.
2018-02-15	I was delighted that she took the time needed for me to update my situation and for her to come up with a plan of treatment.
2018-03-09	The doctor is so patient and kind. She does a great job explaining things.
2018-03-16	I was delighted with her questions and responses and her listening.
2018-04-18	She delighted me.
2018-05-24	Her nurse was very disappointing. Everything about the doctor delighted us.
2018-06-27	Her intelligence was perfect, and her sense of knowledge and complete understanding of what I needed was impressive.